



KGCC Covid-19 Protocols & Policies AUGUST 4TH, 2020

GOLF OPERATION

- All members entitled to 3 ballots per week (Monday thru Sunday), as the daylight shortens toward the third week of August we will be transitioning back to 2 ballots per week. At that time we will also be moving to a one member to one guest ratio on all days where guest play is permitted
- We will continue to offer play to primarily Members and Guests. The Board has given discretionary times (up to 4 a day in the afternoons) for the General Manager or the Head Professional to book. These will be used for Club Reciprocal, Donations, etc... We will be continuing with not allowing any outside regular (tourist type) green fee for at least the remainder of the season.
- We will remain with our 9 minute interval between tee times for the remainder of the season.
- The Pro Shop is limited to one person in the shop at a time.
- The washrooms in the Pro Shop Building are closed due to the challenges of trying to maintain proper social distancing.
- Club storage and cleaning service remains in effect
- Power Carts and Pull Carts remain in service and are sanitized following each use. With a finite number of power carts available. We would ask that those playing with others from their social bubble to share a power cart.
 - We will still endeavor to have single rider carts for those that require them for strict health reasons.
 - Priority is given to those that have annual passes, flagged cart (health reasons), reservations, 18 hole rental and lastly 9 hole rental. In that order.
 - We have ordered some plexi-glass shields for a portion of our fleet that will serve as a divider between people to assist with

those that have concerns on riding with others. We would anticipate those to be in circulation by as early as next week some time.

- Rakes, Ball Washers and Club Cleaners have been removed from the golf course;
 - Staff will rake traps 3 times / week
 - When leaving a bunker, do your best to smooth out damage to the sand using your feet and/or your club
 - If your ball is in a spot in the bunker that has been disrupted by previous play, you may lift and place it in the nearest undisturbed area, no closer to the hole
- Cups on the practice green and on the golf course remain modified to make it very easy to retrieve your golf ball without touching the flagstick or any part of the cup
- Please ensure you **REPLACE YOUR DIVOTS** our Maintenance Team will fill others with sand.
- **When you do come to golf:**
 - Minimize your time in the Pro Shop, and avoid congregating there. Arrive no earlier than 30 minutes prior to your tee time. We do allow you to practice on the putting green or in our hitting stalls provided there isn't others waiting and that social distancing can be maintained.
 - Keep at least 6 feet between yourself and any other person, whether in your foursome or not.
 - We are still seeing too much congregation at the first tee area, outside the Pro Shop and we need to ensure appropriate social distancing.
 - Do not handle other people's equipment
 - Keep hand sanitizer in your golf bag
 - Wet a towel in the washroom for cleaning your golf balls. There are no ball wash stations on the golf course
 - Upon completion of your round, do not go with the traditional handshake and come up with some sort of non physical contact gesture.

CLUBHOUSE ACCESS & FOOD SERVICE

- The Clubhouse access Hours are 6:00 am to 9:00 pm daily.
- Food & Beverage Service is available from 8:00 am to 9:00 pm daily.
- The lower floor of the Clubhouse, including locker rooms, hitting room and showers remain open and operational.
- The Administration office will to have access, and available for walk up traffic from 8:30 am to 4:30 pm – Monday to Friday.

- While seated in the Clubhouse or Outdoors the maximum table size is 6 people
- We have reduced our seating capacity in all areas to accommodate appropriate social distancing.
- All tables and touch points (menus, salt & pepper shakers, cutlery, etc.) are sanitized following each use
- All rooms except the Augusta Room remain open for service
- We will automatically provide a copy of your bill to sign. In the event you do not wish to receive a copy of your bill you can just advise the server of this. Please note there will be a mandatory 15% gratuity added to all unsigned bills in the Food & Beverage operation.
- As space is limited in the COVID times (especially outdoors) reservations are certainly appreciated and recommended.

MISCELLANEOUS

- Our Golf Shop, Halfway Café and Beverage Cart are member charge only (no cash or credit). We will accept cash or credit in the Clubhouse Food and Beverage Operation.
- We have several sanitation stations through out the Club property. Please ensure to use these as well as wash your hands frequently.
- Our employees have gone to a mandatory mask policy when inside either the Clubhouse or the Pro Shop. It would be appreciated if members could consider this policy as well when you are moving around in these buildings. Obviously, we don't require you to wear them when you are eating and drinking (wink, wink). We do have some complimentary at the Bar if you would like to inquire.

Above all, whether in conversation, dealings with staff, or on the course, maintain AT LEAST six feet of "social distance" at all times. Remember, IT'S OKAY TO REMIND OUR FRIENDS TO "STEP BACK."

We believe these measures, along with others already in place, are necessary in order to eliminate ANY and ALL unwanted close-contact or surface transfer situations. We believe these steps will allow us to continue golfing as long as they are followed strictly. Your Board and GM take our responsibility to keep ALL members and staff safe very seriously while at our Club.

THE HEALTH AND SAFETY OF OUR EMPLOYEES AND MEMBERS IS OUR UTMOST CONCERN. WE RESPECTFULLY REQUEST YOUR FULL COOPERATION, AND THANK YOU FOR YOUR UNDERSTANDING.